



HONEYBUNS NURSERY – PARENT QUESTIONNAIRE

Dear Parent(s)

We would like to give you the opportunity to complete a questionnaire to help us improve our service. Please tick the appropriate box and feel free to add any comments in the spaces provided.

We have also added a section to find out children’s ideas. Please feel free to fill in this section with your child. We have based the questionnaire on the Early Years Foundation Stage themes.

Please complete and return to nursery by the end of February.

Thank you

 How long has your child attended Honeybuns Nursery ? _____

Overall are you happy with the service Yes No

How did you first hear about the nursery? _____

Comments

Please tick the most appropriate box and add comments in the space provided

SECTION 1 – QUALITY OF CARE AND SUPPORT

	Strongly Agree	Agree	Disagree	Strongly Agree
My child is happy at nursery				
My child enjoys the activities at nursery				
I am happy with the quality of care my child receives				
Children are consulted about their likes and dislikes				
My child’s individual needs are met				
I have opportunity to give ideas about improving the setting				
My child is supported to fully meet their potential				

	Strongly Agree	Agree	Disagree	Strongly Disagree
Children's interests are taken into account				
There are a wide range of activities available to meet children's needs				
My child is encouraged to be healthy				
I am aware of the setting child protection policy				
I am aware of what to do as a parent if I have a concern for a child				
I receive regular communication from nursery about events				
I feel happy approaching staff for help and support				
I feel comfortable approaching staff to talk about my child's needs				
Comments				

SECTION 2 – QUALITY OF ENVIRONMENT

	Strongly Agree	Agree	Disagree	Strongly Disagree
The nursery is kept clean, bright and in good order				
The nursery is a safe place for children to attend				
Outdoor provision meets child's needs				
The setting is stimulating for children				
Honeybuns Nursery is well equipped				
The parent notice board is accessible and easy to understand				
Comments				

SECTION 3 – QUALITY OF STAFFING

	Strongly Agree	Agree	Disagree	Strongly Disagree
Staff treat children well				
Parents opinions and suggestions are valued				
Staff keep me well informed of my child's progress				
Staff are approachable and make time to listen to my concerns				
I am confident that staff are well qualified				
I know if my child is struggling they are being helped appropriately				
I am confident that staff will do their best to protect children from harm				
The staff are happy and work well together				
Staff deal with my concerns appropriately				
Comments				

SECTION 4 – QUALITY OF MANAGEMENT AND LEADERSHIP

	Strongly Agree	Agree	Disagree	Strongly Disagree
The nursery staff are helpful and approachable				
The Deputy Manager is approachable and helpful				
The Nursery Manager is approachable and helpful				
I am treated like a partner in my child's education				
I get the chance to speak openly about anything that concerns me				
Staff make an effort to explain what happens in the nursery				
The nursery team is lead well and work well together				
Comments				

Are there any suggestions you have about how we can improve our service?

Are there any further comments you would like to make about Honeybuns Nursery?

Would you be willing to provide a short reference or quote for our nursery that we could use for promotional purposes? Yes/No

Thank you for taking the time to complete our questionnaire.

(If you wish to remain anonymous please leave the following section blank)

Name: _____

Child(ren)'s Name(s): _____

SECTION 5

Name _____

At Honeybuns Nursery we enjoy having lots of fun. Please help us make nursery even more fun by telling us what you like to do at nursery and some things that we could do to make our nursery even better.

CHILDREN'S VIEWS & IDEAS
Good things about Honeybuns Nursery:
Things we could do to make the nursery better:

Draw your favourite nursery activity: